

Mercedes HVAC Settlement
Claim Form for Qualified Past Repairs

Please carefully review and follow the accompanying instructions on filling out and submitting this Claim Form. The deadline to file a claim depends on when repairs were made. See the instructions for additional details.

If you wish to make claims for repairs to more than one vehicle, please use a separate Claim Form for each vehicle.

I. CONTACT INFORMATION

Full Name

Mailing Address – Line 1

Mailing Address – Line 2 (If Applicable)

City

State

Zip Code

Telephone Number

Email Address

II. VEHICLE INFORMATION

Vehicle Identification Number (VIN)

Vehicle Model

Vehicle Model Year

Date you purchased or leased the vehicle

Date you sold the vehicle or lease ended

III. REPAIR/SERVICE INFORMATION

If you would like to make a claim for more than one repair/service to the same vehicle, please attach additional copies of this page and answer all the questions in this Section III for each claimed repair/service.

Date of service

Mileage at time of service

Amount paid for repair/service

Was any part of the cost covered by Mercedes-Benz USA, LLC ("MBUSA") or an Authorized Mercedes-Benz Dealer (in the form of warranty or extended warranty coverage, insurance, "goodwill" from the dealership, or other payment assistance by MBUSA or an Authorized Service Center)?

YES NO

If you answered "yes" to the previous question, list the source(s) and amount(s) of coverage:

Was the repair made by an Authorized Service Center?

(See <https://www.mbusa.com/en/owners/service-maintenance/schedule-service> for a list)

YES NO

Name & Address of Service Provider where repair/service was performed

IV. PAYMENT ELECTION

You may elect to receive your payment by check or electronic payment. Please choose one. If you do not make a selection, and your claim is approved, a check will be mailed to you.

Check Electronic Payment

V. CERTIFICATION

By signing this form, I attest that:

1. I am a Settlement Class Member.
2. The documents I have submitted in support of this claim are true and accurate copies.
3. The information provided in this Claim Form is true and correct to the best of my knowledge.

By signing this form, I also confirm my agreement to the Release detailed in Section 6 of the Settlement Agreement and consent to the dismissal of any pre-existing action or proceeding relating to the HVAC system in Mercedes vehicles, whether brought by me or by others on my behalf.

Signature: _____

Date: _____

Mercedes HVAC Settlement: **Instructions for claiming reimbursement for Qualified Past Repairs**

WHO:

You can only file a claim if you are a Class Member. You are a Class Member if you fit the following description and do not opt out of the Settlement:

You are a current or former owner or lessee of one of the following Mercedes-Benz vehicles and you purchased or leased the vehicle in the United States.

- C-Class (model years 2008-2019);
- GLK-Class (model years 2010-2015);
- CLS-Class (model years 2012-2017);
- E-Class (model years 2010-2019);
- GLA-Class (model years 2015-2019);
- GL-Class (model years 2013-2016);
- GLE-Class (model years 2016-2019);
- GLS-Class (model years 2017-2019);
- M-Class (model years 2012-2015); or
- GLC-Class (model years 2016-2019).

WHAT:

Only “Qualified Past Repairs” are eligible for reimbursement. A Qualified Past Repair is a repair/service that occurred before December 7, 2020 related to a customer complaint of moldy, mildewy, or similar odor emanating from the vehicle’s HVAC system. Examples include:

- cleaning the evaporator (flushing, Wynn, Contra-Sept, and any other cleaning methods or services);
- replacing the air filter; and
- evaporator replacement (only if the replacement was done at an Authorized Mercedes-Benz Service Center).

WHEN:

For repair(s) that occurred before May 11, 2020, you must submit your Claim Form (online or postmarked) by July 25, 2020.

For repair(s) that occur between May 11, 2020 and December 7, 2020, you must submit a Claim Form within 75 days of the date of the repair. (If you get more than one repair during this period, please make sure you submit your Claim Form within 75 days of the earliest repair during this period.)

If you need a repair after December 7, 2020, please follow the procedures for getting a future repair, which you can find at www.MercedesHVACSettlement.com or by calling toll-free 1-844-924-0851.

HOW:

Any Class Member who wishes to make a reimbursement claim for a past repair must submit a completed and signed Claim Form, along with the items of proof listed below in this section.

You may submit a claim online at www.MercedesHVACSettlement.com or by mailing your Claim Form and proofs to the Settlement Administrator at:

Mercedes HVAC Settlement
c/o JND Legal Administration
PO Box 91329
Seattle, WA 98111

If you wish to make claims for repairs to more than one vehicle, please use a separate Claim Form for each vehicle.

If you wish to make claims for more than one repair/service to the same vehicle, please attach additional pages and answer all the questions in Section III for each claimed repair/service.

If you are claiming reimbursement for any repair(s) done by an Authorized Service Center, you must submit the following along with your Claim Form:

- (a) Documentation showing that your vehicle received a past repair, the reason for the repair, and the cost of the repair. Examples include, but are not limited to, repair orders, repair invoices, or other similar service center records. A repair shall not qualify for reimbursement if the invoice or other documentation either omits the reason for the repair or describes an odor source other than moldy or mildew odors originating from the HVAC system;
- (b) Reasonable documentation that you paid for the repair, such as a credit card receipt or statement, an invoice showing a payment, a receipt showing cash or other form of payment, or other such proof; and
- (c) Proof that you owned or leased the vehicle at the time of the repair, such as a copy of the vehicle title, vehicle registration, bill of sale, vehicle lease agreement, insurance documentation, or financing documentation.

If you are claiming reimbursement for any repair(s) done by an Independent Service Provider , you must submit the following along with your Claim Form:

- (a) Proof that within a six-month period prior to the first past repair performed by the Independent Service Provider, your vehicle was diagnosed by an Authorized Mercedes-Benz Service Center as having moldy or mildewy odors originating from the HVAC system. Examples could include a work order, invoice, or other documentation from the Authorized Service Center that clearly expresses such a diagnosis of the HVAC system and is dated within the six months prior to the repair.
- (b) Reasonable documentation of your payment for the repair (or parts), which could include a credit card receipt or statement, an invoice showing a payment, a receipt showing cash or other form of payment, or other such proof; and
- (c) Proof of your ownership or leasing of the vehicle at the time of the repair, such as a copy of the vehicle title, vehicle registration, bill of sale, vehicle lease agreement, insurance documentation, or financing documentation.

HOW MUCH:

The percentage of reimbursement you may receive for a past repair varies depending on the age/mileage of the vehicle at the time the past repair occurred, as shown below.

Period	Vehicle Age/Mileage	Reimbursement Percentage
First	From in-service date to 4 years or 50,000 miles, whichever comes first	100%
Second	From end of First Period to the earlier of 8 years from in-service date or 100,000 miles	70%
Third	From end of Third Period to the earlier of 10 years from in-service date or 125,000 miles	50%

Repairs that occur after the vehicle has reached 10 years or 125,000 miles do not qualify for reimbursement under the Settlement.

The maximum reimbursement for a single past repair performed by an Independent Service Provider shall not exceed \$300. In the case of multiple past repairs performed by an Independent Service Provider, the total reimbursement shall not exceed \$900.

No reimbursement will be paid for replacement of the evaporator if it was replaced by an Independent Service Provider.

You are only eligible to be reimbursed for actual out-of-pocket costs; if any part of your repair cost was covered by MBUSA or an Authorized Mercedes-Benz Service Center, you will not be reimbursed for the portion of the cost you did not have to pay out-of-pocket for.

* * *

After you have submitted your claim, you may be asked for additional information. Please also make sure to inform the Settlement Administrator of any changes in your address after you submit your Claim Form.

If you have questions about how to complete your claim, call the Settlement Administrator toll-free at 1-844-924-0851 or send an email to info@MercedesHVACSettlement.com.